



# LETTER FROM THE CHIEF OF POLICE – Issue 1

05/14/2019

Residents of the City of Clever,

Observing the fact that this Police Department Administration has been in place for just over 30-days, I feel it's time to take the temperature of the City. Within the agency, assignments have been tasked, restructure has taken place, and, creation of new policy and procedure is underway, along with other objectives and short-term goals in order to bring the City of Clever Police Department to higher level of expectation. Looking at the history of the Police Department from an outside perspective, there are obvious areas of improvement, structure, efficiency and foresight which is being accomplished.

At this early point, I would like to hear from you, the Citizens of Clever, who may have concerns about past issues, or current knowledge on potential criminal activity, etc. I have selected the following seven questions for you to answer. If something additional is pressing, or of concern, feel free to address those after completing the seven provided.

Over the past one-five years, what are your thoughts on....

- (1) overall performance of the City of Clever Police Department?
- (2) overall competence of the City of Clever Police Department members?
- (3) attitude and behavior of the City of Clever Police Department members?
- (4) level of trust in the City of Clever Police Department?
- (5) level of community involvement from the City of Clever Police Department?
- (6) safety, security and other concerns?
- (7) your top three city issues on criminal activity, violations, ordinances, etc.?

While creating a Department mindset of proactive and community, we need to hear from you. Although the City of Clever Police Department maintains a reach into social media, we would prefer direct contact. Feel free to reach out to the City of Clever Police Department, as we are here for you. You can forward the answers to the questions above, and others you may have added, the following ways:

|                 |  |
|-----------------|--|
| In-Person/Mail: | City of Clever Police Department<br>210 South Clarke |
| Email:          | policechief@clevermo.com                             |
| Fax:            | 417-743-2470   |

If you have urgent concerns and need immediate attention/service:

|                                   |              |
|-----------------------------------|--------------|
| Emergency:                        | 911          |
| City of Clever Police Department: | 417-743-5109 |
| Dispatch Center (non-Emergency):  | 417-882-1030 |

There are some exciting programs on the horizon and opportunities for the City of Clever Police Department to better weave into and through the community as a whole. It is great to be here, in Clever, with a solid team to serve you. Thank you for your time, and responses if you choose to reach out.

Thank you,

**JEFFREY D LOFTON**  
**CHIEF OF POLICE**  
**CITY OF CLEVER POLICE DEPARTMENT**  
 210 SOUTH CLARKE  
 CLEVER MO 65631  
 PHONE: 417-743-5109  
 FAX: 417-743-2470  
 policechief@clevermo.com



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